

Note

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Residents urged to register for garden waste collection

Registration has begun for residents to sign up for Monmouthshire County Council's seasonal garden waste collection and those wishing to use the service must purchase a permit.

One permit provides the weekly collection of the contents of one brown garden waste bag which costs £18 per season with no restriction on the number residents can purchase. Garden waste will only be collected if a permit is visible on the bag.

Weekly garden waste collections begin on Monday 4th March and end on Friday 29th November 2019 - no collections will take place from Monday 2nd December 2019 to 28th February 2020. Residents are urged to register now before March 4th to receive your permit in time for the first collection.

Purchasing a permit is simple and residents are able to register in a variety of ways:

- Monmouthshire website: www.monmouthshire.gov.uk/recycling-and-waste/garden-waste
- The 'My Monmouthshire' app
- Visit a Community Hub.
- Phone: 01633 644705 (Monday to Thursday from 9am to 5pm and Friday from 9am to 4:30pm).

Once registered, residents must allow up to 14 days to receive a permit. Last year's customers will receive a letter reminding them to renew their registration soon.

Cllr Bryan Jones Cabinet member for Waste and Recycling said:

'I urge residents who require garden waste collections to apply for a permit today! Those who have purchased permits in the past need to

reapply using the many available ways to get in touch. I hope residents who are new to the service will be satisfied with the high standard we provide in Monmouthshire.'

Feedback on the service is important, residents are encouraged to have their say via an online survey on the garden waste service which aims to find out what residents would like from the service in the future. To complete the survey visit:

www.monmouthshire.gov.uk/recycling-and-waste/garden-waste